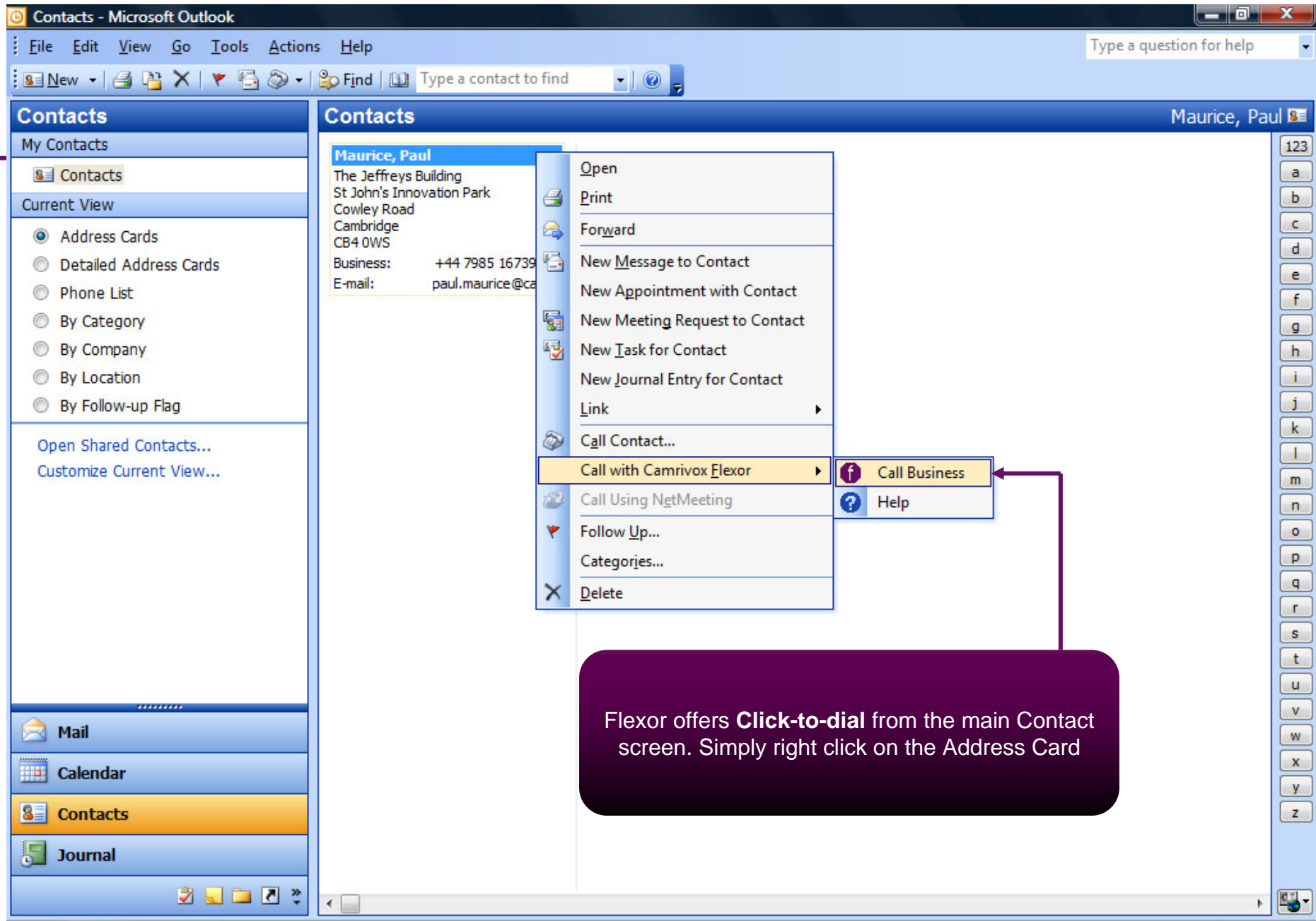


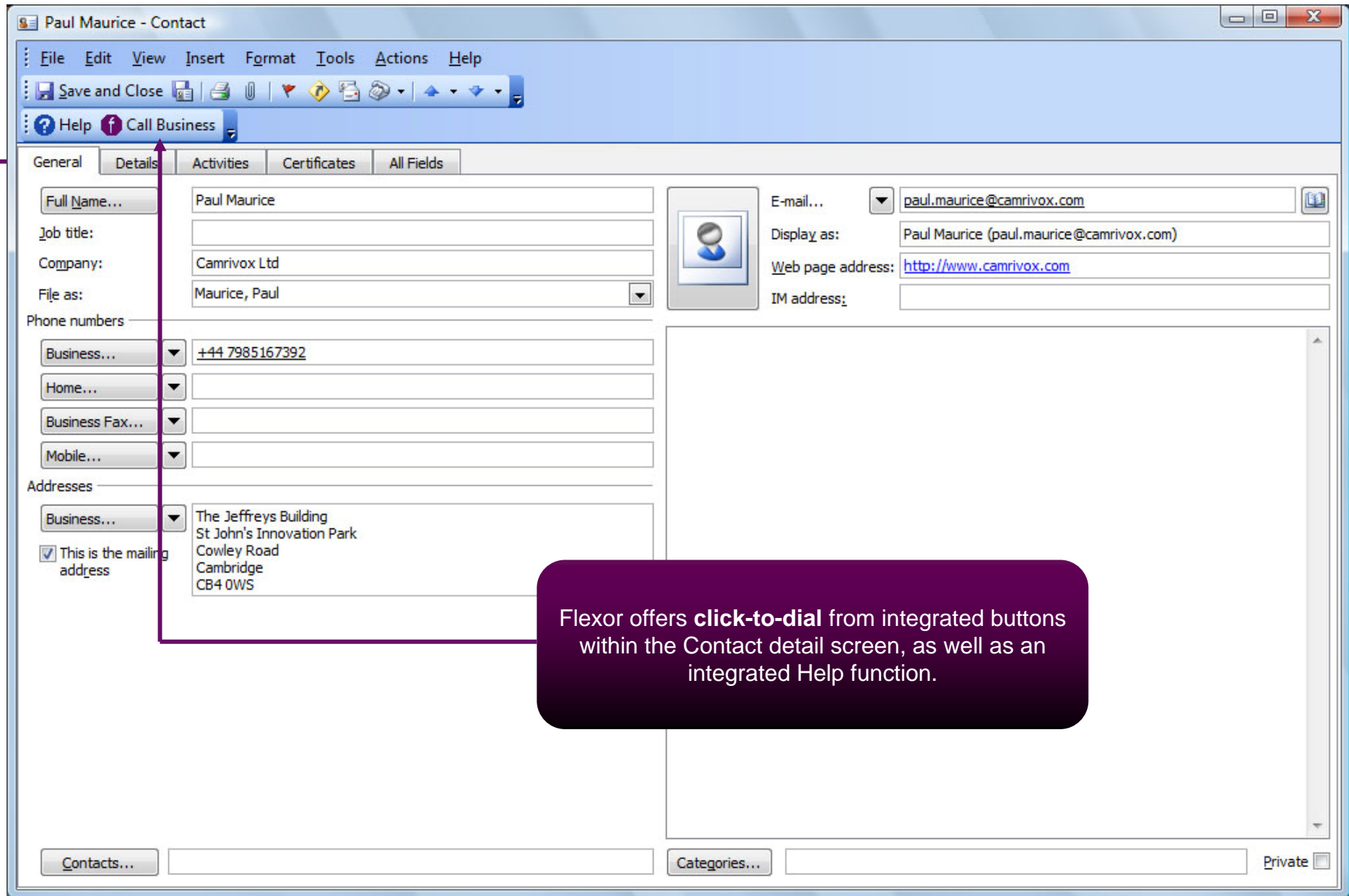
camrivoX<sup>TM</sup>

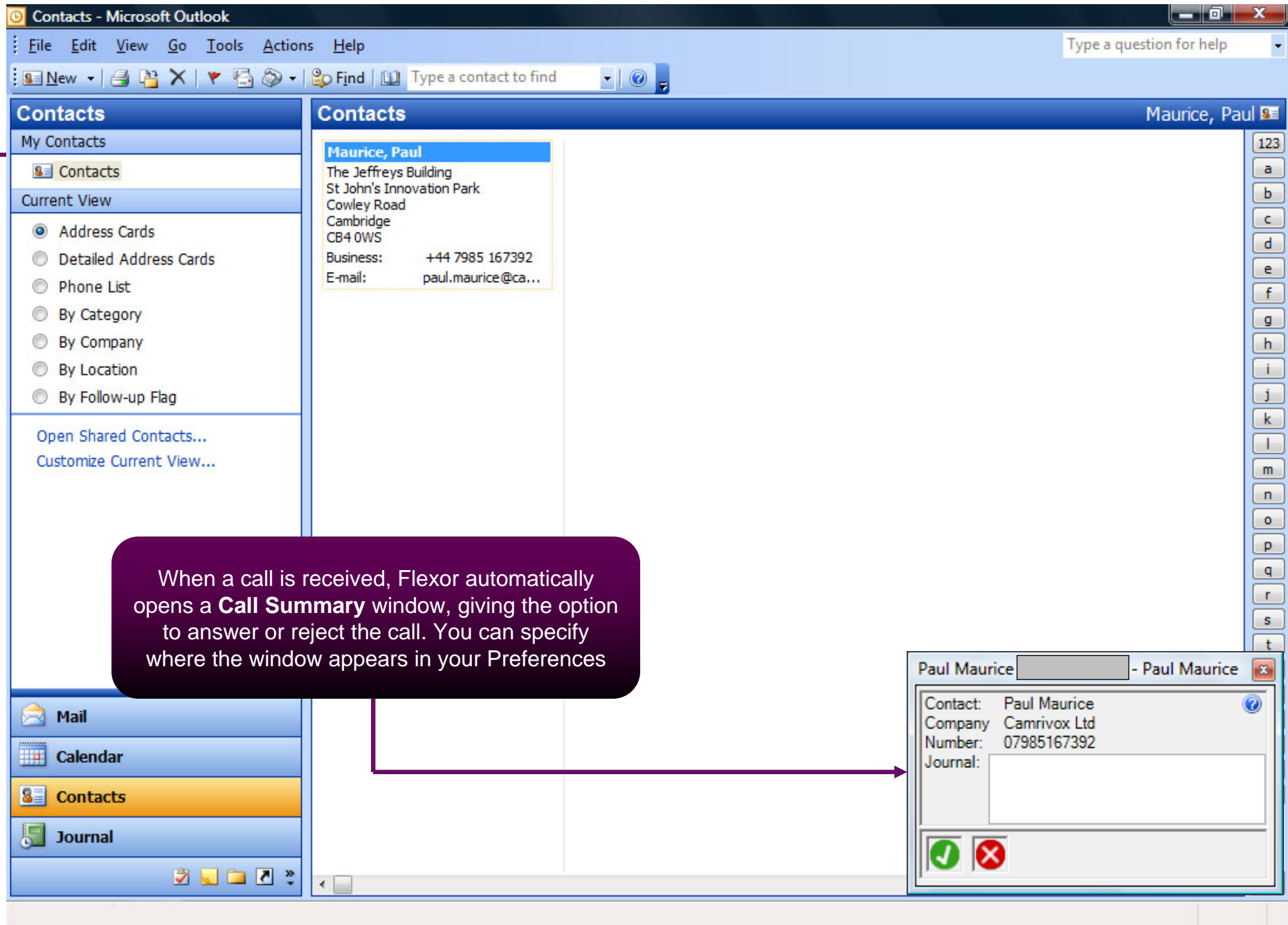
**Flexor CTI for Outlook**

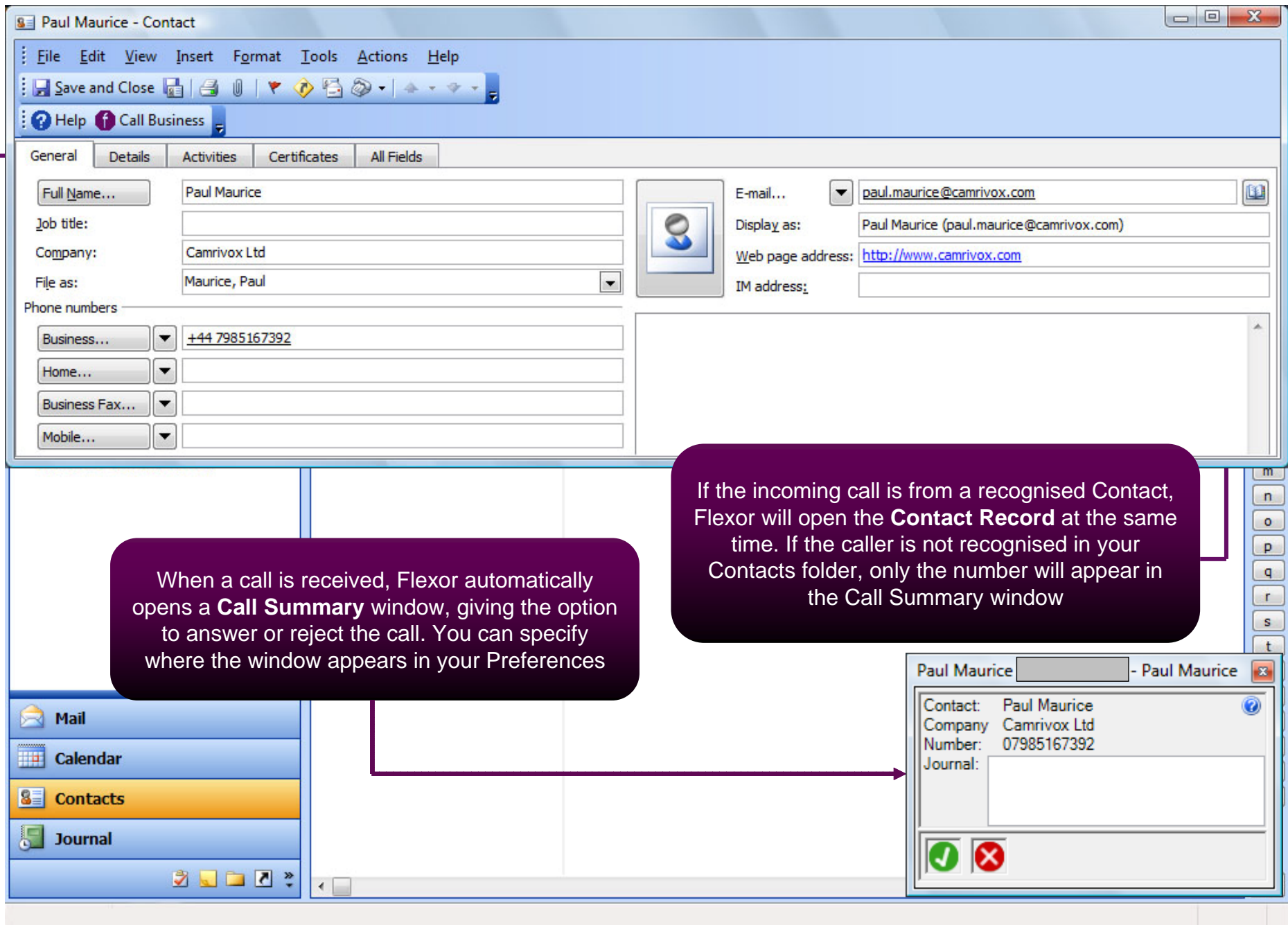
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Flexor offers **Click-to-dial** from the main Contact screen. Simply right click on the Address Card







When a call is received, Flexor automatically opens a **Call Summary** window, giving the option to answer or reject the call. You can specify where the window appears in your Preferences

If the incoming call is from a recognised Contact, Flexor will open the **Contact Record** at the same time. If the caller is not recognised in your Contacts folder, only the number will appear in the Call Summary window

Paul Maurice - Contact

File Edit View Insert Format Tools Actions Help

Save and Close

Help Call Business

General Details Activities Certificates All Fields

Full Name... Paul Maurice

Job title:

Company: CamrivoX Ltd

File as: Maurice, Paul

Phone numbers

Business... +44 7985167392

Home...

Business Fax...

Mobile...

E-mail... paul.maurice@camrivoX.com

Display as: Paul Maurice (paul.maurice@camrivoX.com)

Web page address: <http://www.camrivoX.com>

IM address:

When a call is in progress, the **Call Summary** window allows you to enter notes, view caller information and either transfer or end the call

Mail

Calendar

Contacts

Journal

Paul Maurice - Paul Maurice

Contact: Paul Maurice

Company: CamrivoX Ltd

Number: 07985167392

Journal:

End Call (X) Pause Call (II)

Paul Maurice - Contact

File Edit View Insert Format Tools Actions Help

Save and Close

Help Call Business

General Details Activities Certificates All Fields

Full Name... Paul Maurice

Job title:

Company: CamrivoX Ltd

File as: Maurice, Paul

Phone numbers

Business... +44 7985167392

Home...

Business Fax...

Mobile...

E-mail... paul.maurice@camrivoX.com

Display as: Paul Maurice (paul.maurice@camrivoX.com)

Web page address: <http://www.camrivoX.com>

IM address:

Once the call has ended, the **Call Summary** and **Contact Record** windows remain open, allowing you to edit notes and details

Mail

Calendar

Contacts

Journal

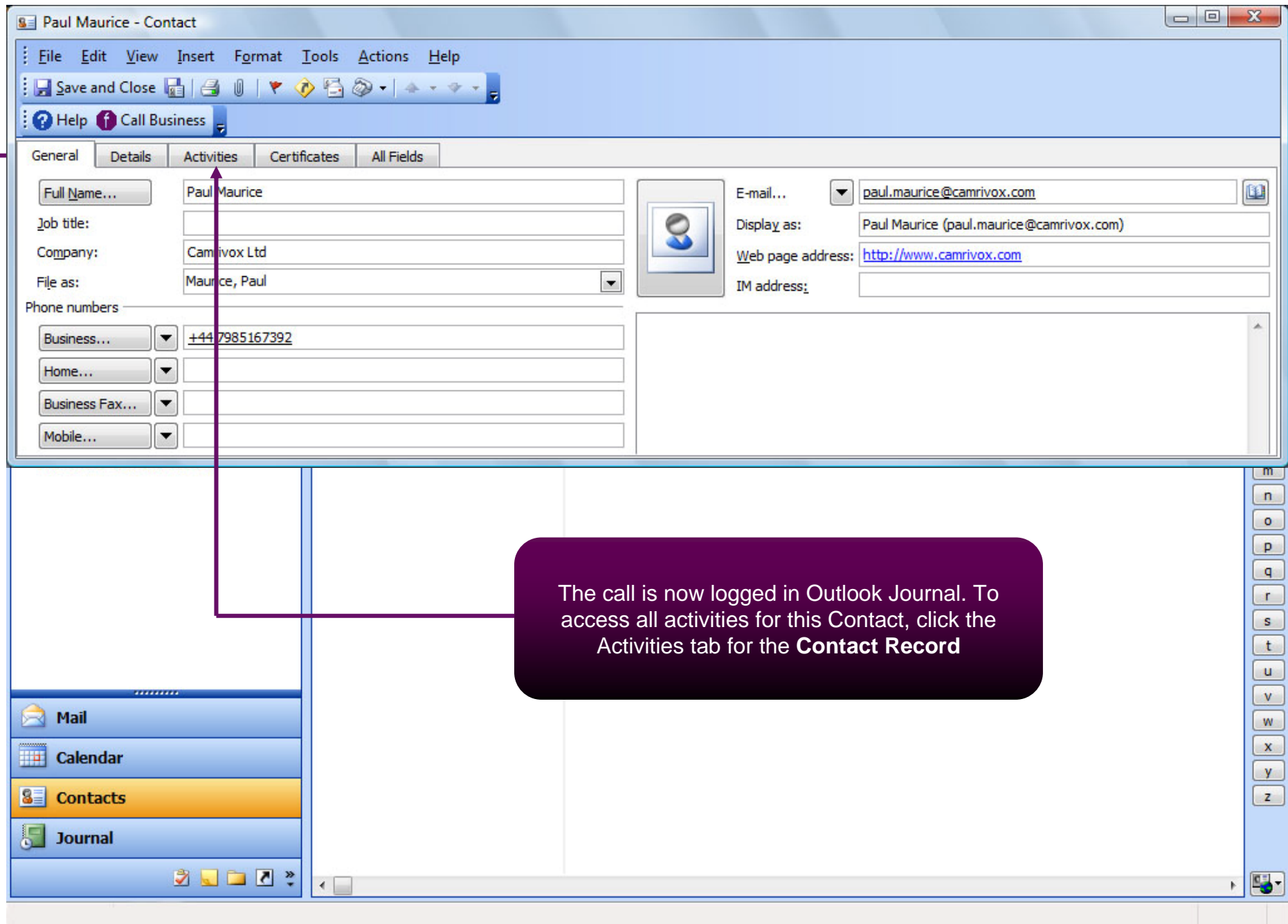
Paul Maurice - Paul Maurice

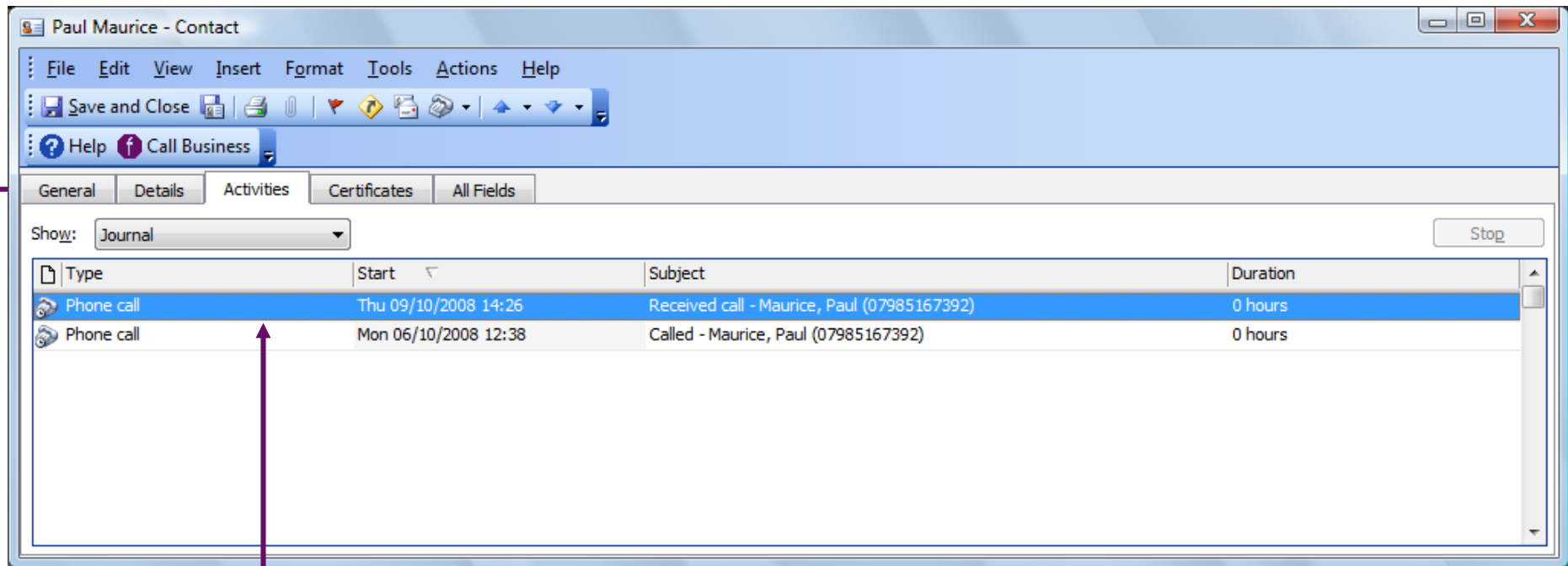
Contact: Paul Maurice

Company: CamrivoX Ltd

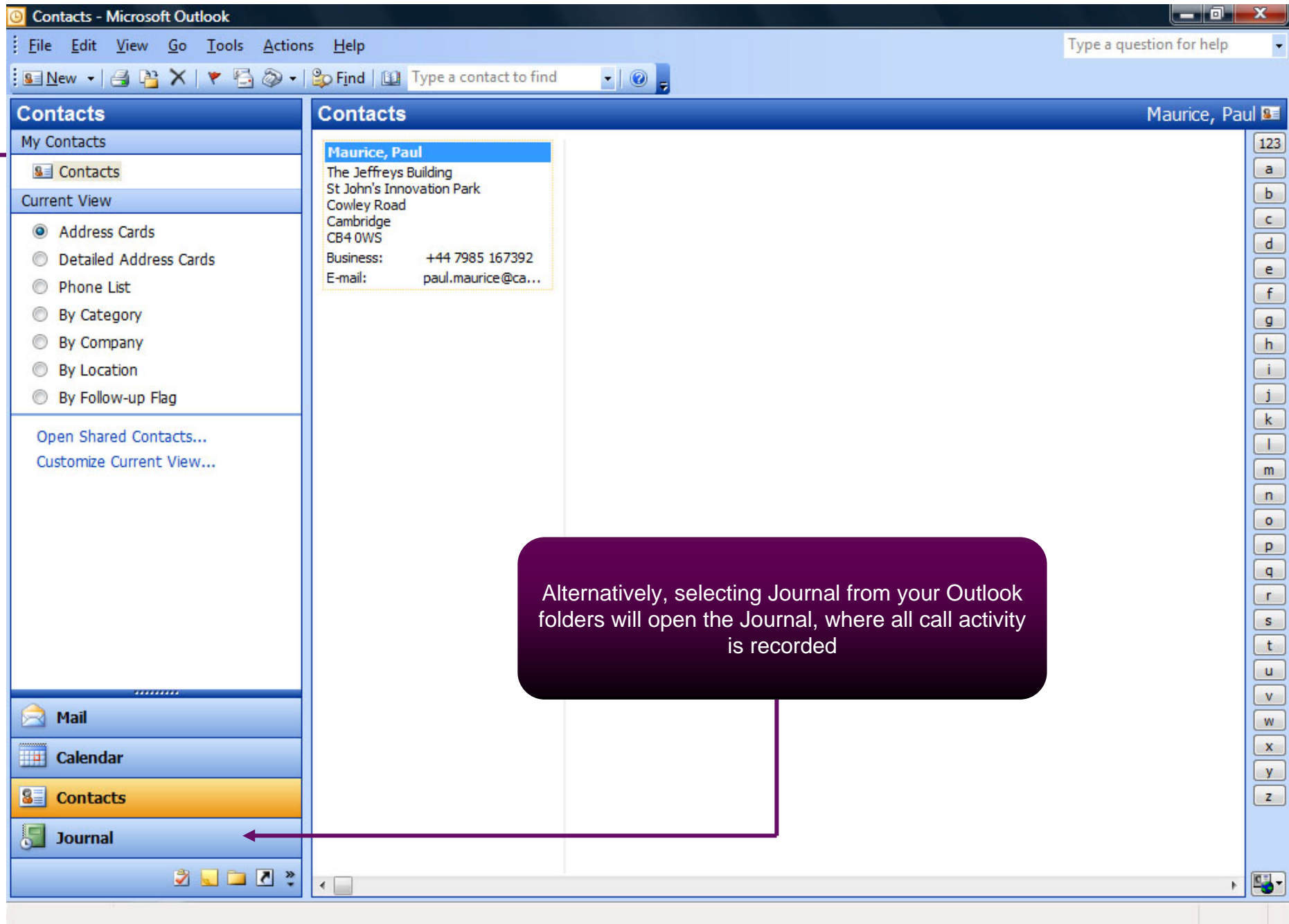
Number: 07985167392

Journal:





All **call activity** is now **logged** within the Journal for this Contact, available to view or edit.



Journal - Microsoft Outlook

File Edit View Go Tools Actions Help

Type a question for help

New [Print] [Close] [Find] Type a contact to find

### Journal

My Journals

- Journal

Current View

- By Type
- By Contact
- By Category
- Entry List
- Last Seven Days
- Phone Calls**

Open a Shared Journal...  
Customize Current View...

### Journal (Filter Applied)

Subject	Start	Duration	Contact	Categories
Received call - 07985167392	Thu 09/10/2008 15:15	0 hours		
Received call - 01223423000	Tue 07/10/2008 16:21	1 minute		
Call - Klotz, Wolfgang	Tue 30/09/2008 10:48	0 hours	Wolfgang Klotz	
Missed - Klotz, Wolfgang	Tue 30/09/2008 10:47	0 hours	Wolfgang Klotz	
Received call - Klotz, Wolfgang	Tue 30/09/2008 10:46	0 hours	Wolfgang Klotz	
Missed - Klotz, Wolfgang	Tue 30/09/2008 10:37	0 hours	Wolfgang Klotz	

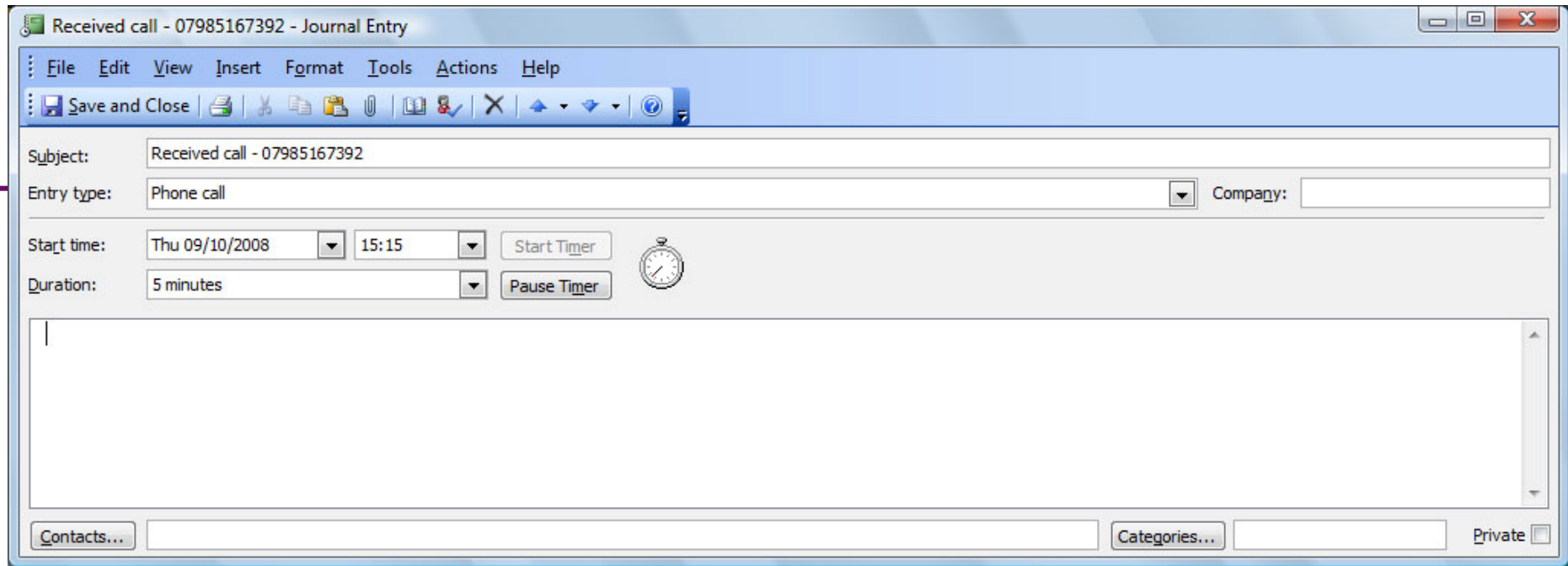
Mail

Calendar

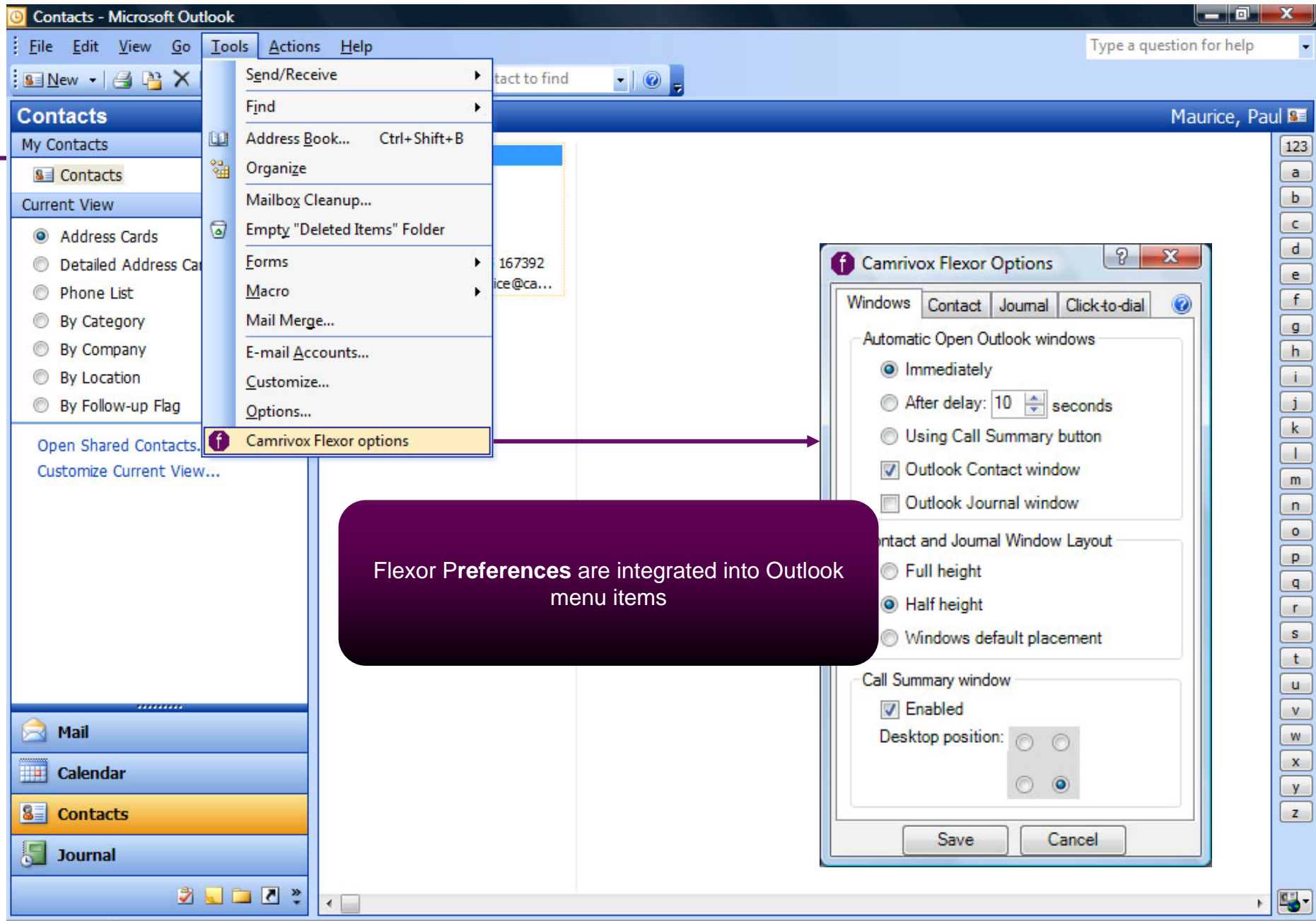
Contacts

Journal

If the caller was not recognised in your Contacts list, you will find the call logged here.



Opening the log allows you to then associate that log with either an existing Contact, or with a newly created Contact

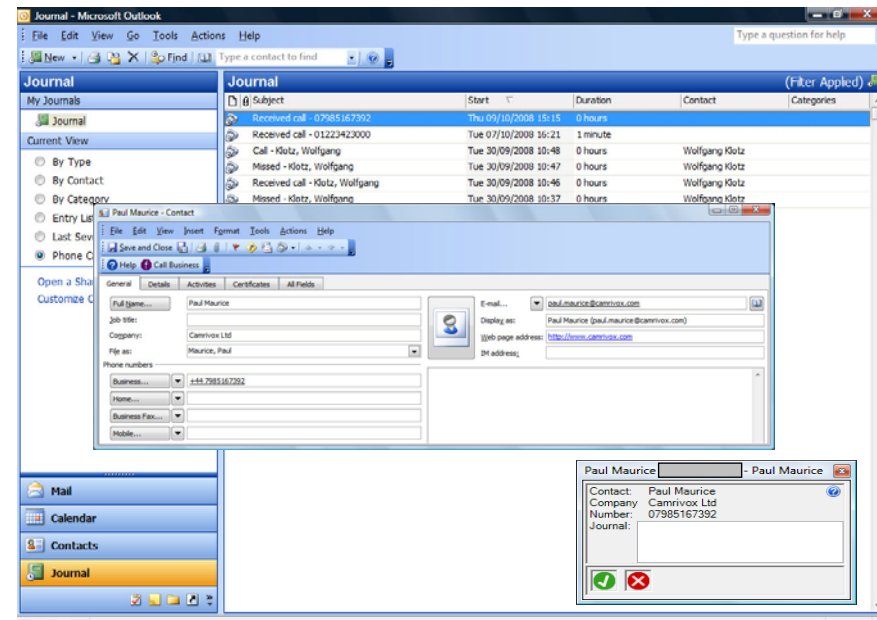


Flexor Preferences are integrated into Outlook menu items

# Summary



- Flexor CTI for Outlook not only delivers improved productivity through on-screen call control, but adds the vital ingredient necessary to turn Outlook into a customer relationship management system by logging calls into the journal.



# camrivoX<sup>TM</sup>

Further help and support is available from our website at [www.camrivoX.com/support](http://www.camrivoX.com/support) or by contacting us using the details below

[sales@camrivoX.com](mailto:sales@camrivoX.com)

+44 (0)1223 750050

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